A photograph of a man with a beard and a young child. The man is wearing a blue and white plaid shirt and is looking down at the child. The child is wearing a red and white long-sleeved shirt and is looking towards the camera. The background is a blurred indoor setting with a green plant on the left.

# G R A T I T U D E

*FAVOR provides an innovative response to the suffering caused by substance use disorders for over 5,000 new individuals in Upstate South Carolina each year:*

Rebuilding Lives | Empowering Families | Changing the World

*2017 - 2019 IMPACT REPORT*

**FAVOR**  
FACES AND  
VOICES OF  
RECOVERY  
GREENVILLE

# VISION

## Rich's Message

"The opportunity of a lifetime must be taken advantage of in the lifetime of that opportunity. We have a unique opportunity to substantially change our recovery services system and positively impact the lives of thousands of people. We should not waste this opportunity."

This was the theme of our Impact Report for the time period 2015-17. FAVOR Greenville was gathering momentum and we found ourselves in a unique position to pave a new way. Everyone knew that FAVOR Greenville was poised to be much more than a Recovery Community Center.

We are happy to say we have not wasted the opportunity. As a matter of fact, we straight crushed the opportunity. Some of the more noteworthy accomplishments include: National Recognition as a model program by both the Substance Abuse Mental Health Services Administration (SAMHSA) and the Federal Department of Justice (DOJ); groundbreaking initiatives with the solicitor's offices and probation/parole; satellite locations to serve the homeless population; successful implementation of six hospital-based recovery programs; and expansion into Anderson and Spartanburg Counties.

Our work with the USC School of Medicine Greenville is a great example of how we add value beyond the numbers. Together we have developed

a prototype for a recovery based-medical school training. FAVOR Greenville's recovery coaching academy has been delivered in the medical school as a 3-credit elective to 50 students so far. These students then volunteer in various roles for 12 months with FAVOR Greenville.

Now recovery champions, these future physicians and healthcare leaders have experienced authentic relationships with people directly impacted by substance use disorders because of FAVOR. They will lead the paradigm shift from:

- **"Blame the patient" to more responsibility on professional providers**
- **Scattered, piecemeal services to full integration into the healthcare system**
- **Acute episodes of care to a long-term chronic disease management model**

When the paradigm shifts, the outcomes will shift. Looking at SUD issue through a different lens will facilitate breakthrough solutions.

It is very important that we fully understand how we got to this place. Our visionary donors have put FAVOR Greenville in a financial position where we can aggressively address these issues and invent new solutions. We get things done. We solve problems. We figure things out and we are not part of the "here's why you can't do that" club.

I cannot thank you enough for your courage and vision in funding a program like FAVOR Greenville. I am lifted-up by the knowledge of a bright future and grateful to be leading this fight.

Please take some time to review the details of this report. The FAVOR Greenville reach is broad and the impact is deep. You have made this possible. Thank you for making the world a better place.



**FAVOR**  
FACES AND  
VOICES OF  
RECOVERY  
GREENVILLE



FAVOR Greenville Center  
355 Woodruff Road, Suite 303  
Greenville, SC 29607  
864-385-7757  
[www.favorgreenville.org](http://www.favorgreenville.org)

**Helpline 24/7: 864-430-1802**

***FAVOR Greenville is a non-profit 501 (c) 3 organization governed by a volunteer board of directors and all donations are tax deductible to the extent allowed by law.***



# LEADERSHIP

***“Gratitude is the sign of noble souls.” – Aesop***

---

Leadership is always the crucial success factor in any effective endeavor. FAVOR is blessed to have a Board of Directors and a Changing the World Council that are committed to assuring that FAVOR offers new hope to individuals and families both today and far into the future. These leaders set a shining example for good governance practices, generous individual philanthropy and mission-driven focus.

They live the FAVOR Mission:

FAVOR Greenville exists so that everyone affected by substance use disorders in Upstate South Carolina has a fighting chance at recovery.



***“I am free and I am thankful. FAVOR Greenville saved my life!”***

***- Avery Moulton-Fowler***

## BOARD OF DIRECTORS

*July 1, 2017 - June 30, 2019*

### **Gene C. Aiken**

Community Volunteer Leader

### **Laura M. Baur**

Community Volunteer Leader

### **W. Denton Burnette**

Senior Vice President, PMC Real Estate Capital

### **Darlene Coogler**

Community Volunteer Leader

### **Andrew S. Culbreath**

Deputy Solicitor Greenville/Pickens Solicitor's Office

### **T. Michael Greer**

President/CEO, Pinnacle Coating and Converting

### **William R. Mckibbon III**

Attorney at Law

### **John G. Phillips, MD**

ENT-Otolaryngologist, Greenville ENT Associates

### **Scott A. Robinson**

Community Volunteer Leader

### **Pam W. Rouse**

Fox Rothschild LLP

### **R. Lynn Yeargin**

President/CEO, Yeargin Potter Smith Construction, Inc.

## CHANGING THE WORLD COUNCIL

*July 1, 2017 - June 30, 2019*

### **Gene and Johnny Aiken**

**Judith and Bo Aughtry**

**Laura and Mike Baur**

**Sue I. Brooks**

**Daniel-Mickel Foundation**

**Greenville Health Authority**

**Greenville Women Giving**

**Tracy T. Hardaway**

**Becky and Bobby Hartness**

**Anna Kate and Hayne Hipp**

**Hollingsworth Funds, Inc.**

**Jolley Foundation**

**James A. Klotz**

**Suzanne and Bill Misiaveg**

**Vickie Neighbour**

**Sherry and David Poole**

**Jane Furman Pressly**

**Caroline and Sammy Riddle**

**Regina and Bill Sayegh**

**SC DAODAS**

**John I. Smith Charities, Inc.**

**Martha and Stewart Spinks**

**F.W. Symmes Foundation**

**Mary Peace Sterling\***

**M.G. and George Tyda**

**United Way of Greenville County**

**Nancy Thomas and Charlie Wofford**

**youturn LLC**

*\*Deceased*



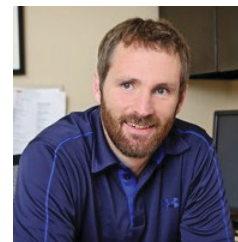
# STAFF

*Transformed people transform people.*

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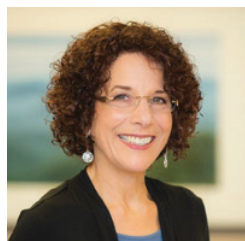
**Richard L. "Rich" Jones**  
CEO/COO



**Mike Malone**  
Regional Program Director  
Upstate South Carolina



**Mary Harris Edwards**  
Major Gift Officer, Fund  
Development



**Maria Sosa**  
Stewardship Manager, Fund  
Development



**Lisa Mincey**  
Community Engagement  
Manager, Fund Development



**Michelle Newell**  
Administrative Director



**Tina Harris**  
Director of Greenville County  
Outreach



**Hubert Yarborough**  
Senior Director of Emergency  
Services



**Adline Fuller**  
Director of HIV/HPV Outreach



**Roy Dessloch**  
Volunteer Coordinator  
Greenville County



**Tricia Lawdahl**  
Recovery Coach Mentor



**Vicki Howard**  
Recovery Coach Mentor



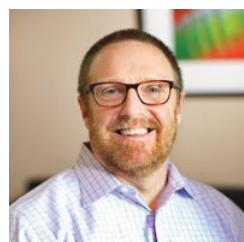
**Sue Foster**  
Recovery Coach



**Michelle Handler**  
Recovery Coach Mentor



**Carol Cain**  
Recovery Coach



**Bob Mitchell**  
Recovery Coach



**Britt Barker**  
Recovery Coach



**Takka McCord**  
Recovery Coach





**Ann-marie Fuselier**  
Recovery Coach



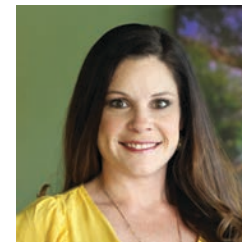
**Krystal Fowler**  
Recovery Coach



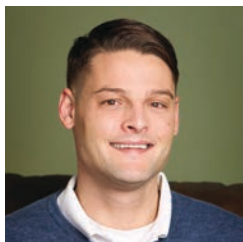
**Greg Huckins**  
Recovery Coach



**Leigh Huckins**  
Program Coordinator-Anderson



**Lauren Foster**  
Program Coordinator-Spartanburg



**Edwin Lathan**  
Recovery Coach



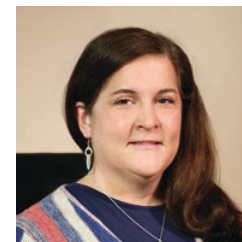
**Ruthanne Aiken**  
Recovery Coach



**Sandy Bond**  
Recovery Coach



**Marcia MacLean**  
Recovery Coach



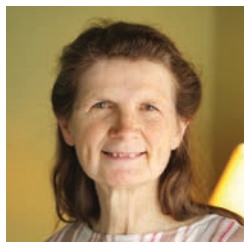
**Elizabeth Anderson**  
Recovery Coach



**Tom Bollerman**  
Recovery Coach



**William Peppers Jr.**  
Recovery Coach



**Gwen Johnson**  
Data Entry Clerk



**Victoria Kent**  
Recovery Coach



**Mary Katherine Sosebee**  
Recovery Coach



**Brandi Spinks**  
Recovery Coach



**Donna Johnson**  
Recovery Coach

*"I have been given more than I could ask for  
through FAVOR and will be forever grateful!"*  
- Ruthanne Aiken

# VOLUNTEERS

***“Two kinds of gratitude: The sudden kind we feel for what we take; the larger kind we feel for what we give.”***

***– Edwin Arlington Robinson***

Because of your support, FAVOR has developed a powerful volunteer program which provides training, supervision, and on-going skills building for a team of over 250 active volunteers. Our dedicated volunteers bring strength and diversity to our programs and awareness events. Many experience a huge sense of gratitude being able to pay it forward to others. Others feel called to engage the community in the mission of FAVOR. We are so grateful for their time and talent. They are the heart and soul of FAVOR!



## AMBASSADORS and TABLE CAPTAINS

July 1, 2017 - June 30, 2019

Ellen Alo  
Lucy Ault  
Mary Margaret Bannister  
Milena Banquez  
Laura Baur  
Nancy Bennett  
Robert Brady  
Dottie Britton  
Isa Brown  
Lee Anne Cavin  
Sandy and Don Cockrill  
Georgia Cole  
Whitney Collins  
Paige A. Combs  
Lauren Demosthenes  
Roy Dessloch  
Donna Dickerson  
Kathy Dickey  
Polly Dilworth  
Donnald Dobbins  
Donna and Tommy Dowling  
Catherine Dugas  
Gay DuPree  
Barbara Durk  
Patricia C. Edwards  
Betsy Elliott  
Lisa Fawcett  
Nancy Y. Furman  
Harold F. Gallivan III  
Tina Harris

Barbara Havel  
W. Hayne Hipp  
Nicole Houser  
Sarah Johnstone  
Stan King  
Lacey and Joey Klotz  
Laurie Knapp  
Tricia Lawdahl  
Rebecca Maddox  
Michael F. Malone  
Robin McKenna  
Will McKibbin III  
Elizabeth R. McKissick  
Cynthia W. Metcalf  
De Ila Meyer  
Suzanne and Bill Misiaveg  
Paul Mosher  
Michelle Newell  
Meredith Noon  
C. Jane Patrick  
Bill and Laura Pelham  
Elizabeth L. Richardson\*  
Caroline and Sammy Riddle  
Pam W. Rouse  
Shelley Sems  
Lynn Seward  
Jessica Sharp  
Betsy and Matt Shouse  
Suzanne Shouse  
Karen Sitton

Debbie Sloan  
Jennifer and Tony Sorrentino  
Martha and Stewart Spinks  
Nancy Strausbaugh  
Christina Tankersley  
Joni and Phil Thomas  
Patricia W. Thomas  
Mark Thornburgh  
Ashlee Tolbert  
Tommy Tomlinson  
Kam Turner  
Billy Weaver  
Paul B. Wickensimer  
Susan Wilkins  
Hubert E. Yarborough IV  
R. Lynn Yeargin

*\*Deceased*



## VOLUNTEERS and COACHES

■ **ACTIVE COACHES**

■ **ACTIVE VOLUNTEERS**

July 1, 2017 - June 30, 2019

Chasity Abendroth  
Omar Acosta  
Ruthanne Aiken  
Russ Anderson  
Peggy Anderson  
Eric Anderson  
Katy Austin  
Nathan Ayers  
Dale Baughman  
Dori Baumwart  
Susan Beauford  
Brian Blackman  
Gina Bois  
Tom Bollerman  
Wallace Boyd  
JoAnn Bristow  
Pati Brosche  
Michael Brown  
Al Brumfield  
Karl Bruster  
William Buchheit  
Donna Burnete  
Denton Burnette  
Lisa Burton  
Ryan Buto  
Marshall Carter  
Meg Causey  
Don Cely  
Parker Champion  
Teresa Clary  
Georgia Cole  
Carrie Coleman  
Audrey Colin

Carson Collie  
Darlene Coogler  
Leah Cooper  
Chris "CJ" Coxie  
Jenny Craddock  
Bob Cronin  
Deborah Crouch  
Sue Culig  
Ingrid Cushin  
Willough Davis  
Gregg Ditzler  
Beth Dobson  
Julia Easterby  
Carroll Easterling  
Dan Edge  
Lanette Ervin  
Chris Erwin  
James Farish  
Maureen Feldbaum  
Andrew Fernandez  
Kelli Fleming  
Sue Foster  
Krystal Fowler  
Jenny Frazor  
Frank Gage  
Angela Gardner  
Lauren Gilbert  
Carlyle Gillis  
Sally Gonzalez  
Cassie Grier  
James Gutierrez  
Simone Hahn  
Sherry Hall

Debbie Hall  
Will Hall  
Chris Halpin  
Cliff Hanley  
Paul Harmon  
Tina Harris  
Corinna Hartlage  
Coen Hasenkamp  
Barbara Havel  
Vanessa Hedger  
Casey Hendricks  
Shane Hennenhoefer  
Shane Herron  
Darrell Hill  
Scott Hortis  
Nicole Houser  
Sophie Houser  
Matthew Howard  
Tyler Hudgins  
Janis Hunter  
Pat Isbell  
Jay Ivey  
Abby Jameson  
Carter Jewell  
Wesley Johnson  
Palmer Kay  
Allen Keller  
Victoria Kent  
Grace Kerley  
Stan King  
Rick Klosky  
Lacey Klotz  
Kathy Knipple

Gil Kraemer  
Maureen Kriese  
Tom Kriese  
Brandi Lane  
Edwin Lathan  
Kathy Laurens  
Cliff Livingston  
Brian Loden  
Wayne Lomax  
Christine Longwell  
Marcia MacLean  
Mike Malone  
Layla Masant  
Lorry May  
Takka McCord  
Tricia McDougald  
Ashley McFalls  
Gaye McGill  
Elizabeth McKissick  
Mike McManus  
Trish Melling  
John Merritt  
Wendy Mills  
Lisa Mincey  
Bill Misiaveg  
Suzanne Misiaveg  
Bob Mitchell  
Tammy Moore  
J.D. Moorefield  
Lisa Morgan  
Jim Moseley  
Avery Moulton-Fowler  
Leslie Nugent

Debi O'Connor  
Audra Omer  
Yogi Patel  
Nancy Pennell  
Nic Poupore  
Ben Ramsey  
Sheila Ramsey  
David Rector  
Jon Rector  
Dawn Reese  
Caroline Riddle  
Anna Rogers  
Gina Sayegh  
Phil Scheele  
Michael Schlapkohl  
AJ Singh  
Chip Smith  
Deb Smith  
Steve Smith  
Maria Sosa

John Spinks  
Brian Stoltie  
Peter Sullivan  
Ben Sullivan  
Sherry Sutton  
Zeb Taylor  
James Tew  
Joni Thomas  
Mack Thomason  
David Vinson  
Adam Walker  
Gail Walters  
Benjamin Williams, Jr.  
Tim Willis  
Blake Wolfe  
Heidi Woody  
Allan Yust  
Pam Zinck  
Jenni Zych





# PROGRAMS

*“At times, our own light goes out and is rekindled by a spark from another person. Each of us has cause to think with deep gratitude of those who have lighted the flame within us.”*

– Albert Schweitzer

Because of the incredible support of our donors and volunteers, people who suffer with a substance use disorder come to FAVOR to begin a compassionate conversation about how drinking and drug use have impacted their lives. They find the hope and courage they need to start a process of change based on their vision of how their lives can be different in recovery.

At FAVOR, there are no criteria to be met, no insurance required, no discharge planning. Programs and services are offered at no cost, so there are no financial barriers to participation.

*“When I found FAVOR – I found hope for a new and exciting life!”*

- Vanessa Hedger-Taylor

ALL RECOVERY MEETINGS

FAMILY RECOVERY MEETINGS

SIGNIFICANT OTHER SUPPORT GROUP (SOS)

INDIVIDUAL RECOVERY COACHING

FAMILY RECOVERY COACHING

FAMILY INTERVENTION CONSULTING

RECOVERY ADVOCACY

RECOVERY EDUCATION

ADVENTURES IN RECOVERY (AIR)

HELPLINE 24/7

COMMUNITY PARTNER MEETINGS

COMMUNITY OUTREACH SERVICES

EMERGENCY DEPARTMENT RECOVERY COACHING

INPATIENT ADDICTION RECOVERY SUPPORT

OTHER RECOVERY MEETINGS: AA, NA, AL-ANON, REFUGE, SMART, HOPE RECOVERY KITCHEN





## MY FAVOR STORY: Dan Edge

*Freelance field technician, USC graduate, loves singing, freestyle dance, the outdoors, and independent academic studies, in recovery since October, 2018.*

Prior to joining the FAVOR Community, I was in active addiction. I used drugs and alcohol nearly every day. I lived in homeless shelters, halfway houses, or on the street. My family members were at their wits' end. They were desperate to help me, but they didn't know how. I had destroyed my marriage, my career, my finances, and my physical and mental health.

Since joining the FAVOR community, I have discovered a new way of life. I was welcomed by a loving tribe of wonderful people who shared my burdens and offered me unconditional love. I began attending recovery meetings of various types almost every day, and I got a Recovery Coach. FAVOR's "multiple pathways to recovery" philosophy is a perfect fit for me.

Once my family began to see the changes in my mindset, they renewed offers of support to help me rebuild my life. I am beginning to grow trust with previously broken relationships. Today, my life is completely different. I now have an army of comrades to help me in my battle with addiction. I still have pains and sorrows, but every day I feel stronger and better equipped to deal with life's challenges. Most importantly, I now know that I will never again have to face these challenges alone.

To all who work at FAVOR: You saved my life as you have saved countless others. Thank you from the bottom of my heart.



*"I kept coming back to FAVOR and I kept getting better!"*

- Zeb Taylor

# STATISTICS

*“When we focus on our gratitude, the tide of disappointment goes out and the tide of love rushes in...” - Kristen Armstrong*

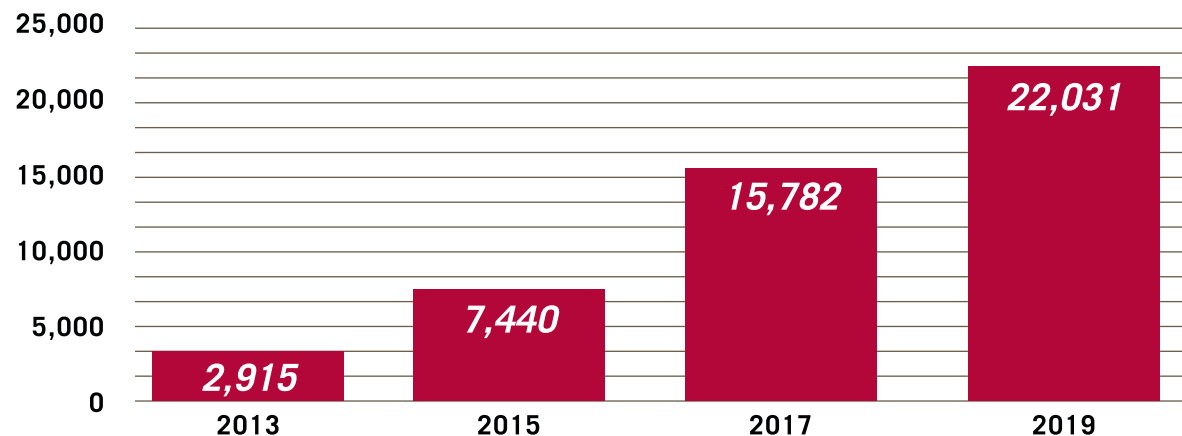
Since the doors of FAVOR Greenville Center opened in July, 2013, hundreds of people immediately enrolled in our non-clinical programs and have since become dedicated participants and volunteers.

We believe that easy and immediate access to intervention services and to recovery support over the long-term is the missing link in our system of care.

ACTIVITY	07/01/15 - 06/30/17	07/01/17 - 06/30/19
Participants engaged in programming at the Center	7,502 (48% family members)	10,205 (48% family members)
Participants enrolled in Outreach Programs	2,548	3,389
Total Participants Engaged	10,050	13,594
Visits by participants for services	47,789	63,559
Dollars Raised	\$2,097,600	\$4,448,572
Members of Adventures Recovery (AIR)	781	890
Volunteers at FAVOR	113	257
Average Attendance at Family Support Group	53	42
Recovery Meetings per Month	43	135



## ALL RECOVERY MEETINGS ATTENDEES





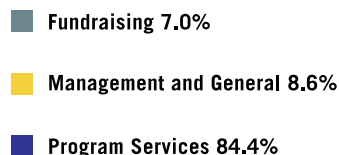
# FINANCIALS

*"When I started counting my blessings, my whole life turned around." – Willie Nelson*

## TOTAL EXPENSES

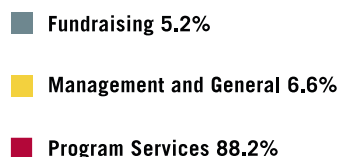
**2018** **\$ 1,048,497**

Fiscal Year Ending June 30, 2018



**2019** **\$ 1,408,380**

Fiscal Year Ending June 30, 2019



*"FAVOR has been with me every step of the way!"*

- Nick Patazio

## FINANCIAL STATEMENT 2017 - 2018

### ASSETS

#### CURRENT ASSETS

Cash and cash equivalents	\$ 966,664
Unconditional promises to give, net of \$19,950 doubtful pledges	571,301
Grants receivable	97,375
Prepaid expenses	6,883
Total current assets	<u>1,642,223</u>

#### PROPERTY and EQUIPMENT

Office equipment, furniture, and fixtures	\$ 122,978
Leasehold improvements	13,785
Total property and equipment	136,763
Less accumulated depreciation	(78,981)
Property and equipment, net	<u>57,782</u>

#### OTHER ASSETS

Prepaid expenses	\$ 1,342
Unconditional promises to give, net of \$31,304 discount and \$41,900 doubtful pledges	1,126,120
Security deposits	5,710
Intangible asset, net of \$5,889 amortization	9,111
Total other assets	<u>1,142,283</u>

**TOTAL ASSETS** **\$ 2,842,288**

### LIABILITIES and NET ASSETS

#### CURRENT LIABILITIES

Accounts payable	\$ 30,598
Accrued expenses	34,365
Total current liabilities	<u>64,963</u>

#### NET ASSETS

Unrestricted net assets	\$ 938,560
Temporarily restricted net assets	1,838,765
Total net assets	<u>2,777,325</u>

**TOTAL LIABILITIES and NET ASSETS** **\$ 2,842,288**

## FINANCIAL STATEMENT 2018 - 2019

### ASSETS

#### CURRENT ASSETS

Cash and cash equivalents	\$ 1,500,684
Unconditional promises to give, net of \$31,861 doubtful pledges	696,070
Grants receivable	0
Prepaid expenses	1,341
Total current assets	<u>2,188,095</u>

#### PROPERTY and EQUIPMENT

Office equipment, furniture, and fixtures	\$ 98,338
Vehicle	24,640
Leasehold improvements	13,785
total property and equipment	136,763
Less accumulated depreciation	(94,481)
Property and equipment, net	<u>42,282</u>

#### OTHER ASSETS

Prepaid expenses	\$ 0
Unconditional promises to give, net of \$88,869 discount and \$39,400 doubtful pledges	1,280,263
Security deposits	5,710
Intangible asset, net of \$6,889 amortization	8,111
Total other assets	<u>1,294,084</u>

**TOTAL ASSETS** **\$ 3,524,461**

### LIABILITIES and NET ASSETS

#### CURRENT LIABILITIES

Accounts payable	\$ 25,597
Accrued expenses	49,016
Total current liabilities	<u>74,973</u>

#### NET ASSETS

Unrestricted net assets	\$ 1,318,132
Temporarily restricted net assets	2,131,356
Total net assets	<u>3,449,488</u>

**TOTAL LIABILITIES and NET ASSETS** **\$ 3,524,461**

# GROWTH

*“There is a calmness to a life lived in gratitude, a quiet joy.”*

*- Ralph H. Blum*

## ORGANIZATIONAL EXPANSION:

- Secured a 2-year contract with DAODAS in January 2019 to seed expansion and formalization of operations in Spartanburg and Anderson Counties by hiring local recovery coordinators to oversee All Recovery Meetings, Family Support Meetings, Outreach Programs and Recovery Coach Training Sessions.
- Added 10 new staff members to expand our capacity to serve the entire Upstate.
- Leased an additional 3,600 square feet of contiguous office space in Greenville to accommodate program expansions.
- Expanded the operating budget by 56%, thanks to increased philanthropic support and new grants.

*“FAVOR has walked this journey with us and our lives are better than ever!”*

*- Peggy Anderson*

## OUTREACH, COMMUNITY PARTNERSHIPS, AND COLLABORATIONS:

- Provided at least 38 meetings/outreach sessions PER MONTH with Community Partners including Phoenix Center, Carolina Center for Behavioral Health, and Serenity Village, plus newly added partners Jasmine Road and Safe Harbor.
- Embedded recovery coaches within Community Partner locations in Nicholtown, Woodside, City View, Sterling Community, West Greenville, Project Host Soup Kitchen, St. Anthony's of Padua Church, Legacy Middle School and Early College Scholar Group, and several food banks.
- Became the official referral partner of the Thirteenth Circuit Solicitor's Office and for the State Supreme Court Certified: New Start Program, an alternative sentencing program for low level, first time drug related crimes resulting in expungement, with 57 participants completing the program.
- Initiated and maintains a probation/parole compliance program with Greenville County: participants utilize FAVOR Greenville as the official community-based program in terms of SUD recovery, with 20 participants to date.

## HEALTHCARE PARTNERSHIPS:

- Launched recovery coaching services (FORCE MODEL) in the Memorial Hospital emergency department in January 2018, responding to 214 patients, with 61% still engaged with a recovery coach.
- Grew our emergency department programs by 700% over the past year, engaging a total of 427 patients at Greenville Memorial, St. Francis Bon Secours Downtown and Eastside, Greer Memorial, Hillcrest Memorial, Easley Baptist, and AnMed Health.
- Created an inpatient coaching program in partnership with Clemson University and PRISMA Health as a randomized, clinical research trial with 110 total patients, showing results to date: average days drinking/using in last 30 days for those with coach is 2 days compared to 24 days for uncoached group, a remarkable difference.
- Trained 50 medical students in a 3-credit elective course on addiction and recovery at the USC Medical School-Greenville by CEO Rich Jones, who was named an affiliate faculty member.
- Completed at least 12 formal training and/or in-service sessions touching at least 300 staff members within the PRISMA Upstate system; provided on-site trainings on the opioid epidemic to staff at AnMed on 3 occasions; and touched at least 60 staff members through training/in-service initiatives at St. Francis Bon Secours.

## RECOGNITION, AWARDS AND AFFILIATIONS:

- Named one of 4 model Recovery Support Programs by the national Substance Abuse and Mental Services Administration (SAMHSA) in November 2017 to serve as a center of excellence to guide other organizations across the nation.
- Awarded Model Program status by the Department of Justice which includes a 12-month technical assistance contract to provide mentorship, training, and support to upstart recovery initiatives in Anchorage, AK and Logan County, WV.
- Featured on WYFF News on 14 separate occasions; on WSPA 5 times; on local radio stations 8 different times, plus at a variety of displays and speaking engagements throughout the Upstate.
- The Association of American Medical Colleges (AAMC) annual conference in 2018 and 2019 and AAMC annual conference: Dean of Student's annual summit in 2019 featured both the USC School of Medicine/FAVOR Greenville's program to train medical students in addiction recovery coaching and FAVOR Greenville's FORCE overdose response program.
- The Emergency Medicine Academic Conference featured FAVOR Greenville's FORCE program which was approved for publication in the Annals of Emergency Medicine.

- To focus on reforming substance use disorder service reimbursement (including bundled recovery coaching), Rich Jones, CEO/COO, serves on the Addiction Recovery Home Model (Restructuring Bundled Payments Under Medicaid), that has a 15-member board made up of commercial insurance companies, providers and the Center for Medicaid Services (CMS).

- Rich Jones, CEO/COO, presented to 70 plus executive level administrators from various systems across the country on how to develop a strong collaborative relationship when SC was named a Model System: Single State Authorities and Recovery Community Organizations by the NASSAD (National Association of Single State Authority Directors).

- The Medical University of South Carolina (MUSC) has submitted a proposal for a clinical trial with the National Institute of Drug Abuse (NIDA) for a 4-site randomized clinical trial (national sites) in the emergency department, with FORCE serving as the model and Rich Jones, CEO/COO directing all workforce issues.





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Over the past two years, you---our donors---have opened your loving hearts and extended your loving hands to provide the life-saving recovery connections available at FAVOR. Your compassion and generosity make real miracles happen!

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- Peter Iacovelli



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*"FAVOR has helped me see that my life matters and recovery is possible!"*  
- Rebecca McClure

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## MY FAVOR STORY: Kathy Laurens

*Devoted mother, loving grandma, needle pointer, athlete-ex, in recovery since the mid-90's.*

I am a person in long term recovery that loves FAVOR. My FAVOR experience is not about my personal addiction, but about my journey into family recovery. I had a loved one go down the rabbit hole of addiction that I describe as a "Bill W. Big Book" experience. I watched this loved one descend into hell and brought him to FAVOR as an alternative to AA. He didn't stay and he progressed with his addiction. I did stay and I had a family coach I saw weekly. Eventually I started coming to Monday Night Family Group meetings and the SOS group. It took a long time but I finally realized I was as addicted to my loved one and getting him well as he was to alcohol.

There finally was a day in the process I understood that another human being could not make him get sober. At that moment I began my family recovery. It was a long and painful progression and I knew my loved one would most likely die. He did come as close as one could come to death and not die. I brought him home on hospice care and the man decided to live. The miracle is we both lived and are friends now. I have a great love for FAVOR, my coach, and all of my FAVOR friends. I could not have moved on without their care and support. Education at FAVOR is the key to family recovery.

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- Victoria Kent

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## MY FAVOR STORY: Carolyn and Bill Scott

*Bill is retired and Carolyn presently works part time as a caregiver. “God moved us here just two years ago for this wonderful agency... He knew we would need it.”*

Before FAVOR: chaos, confusion, unanswered questions, court, indecision; helping versus enabling? Am I truly ready to face my daughter's death? God, I'm scared. It's not “just” drugs; she's bipolar—can she consciously manage her meds? My mind, heart, and soul are reeling. How can I navigate, comprehend, direct her, flesh of my flesh, to real help, real recovery? Just seeking information, researching facilities, counselors, and, and ... it is exhaustingly crushing. Then I was told about NAMI and they introduced me to FAVOR.

After FAVOR: I don't have to be the researcher. These folks have done that, through education AND experience. FAVOR is conversations, caring staff, many meetings with my coach, tears of healing flowing. Going to Monday night meetings, I have learned so much. FAVOR taught me this was not my daughter; it was the disease, and comparing pictures of her from just a year ago to now screams that concept.

We are living the reality of this substance use disorder, creating our “new normal.” We now have found support through FAVOR and other programs AND more importantly, my daughter will have support when she is ready, again. When sharing my story at a meeting, I explained that FAVOR met us at the ER once, (not for their usual OD meeting). The CEO commented, “This is what makes FAVOR different; the coach met you there because it's about people, not protocol or principles.” #GratefulForFAVOR

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